**User Manual: XYZ Smartphone Model 2020**

**Document No:** UM-2020-XYZ  
**Revision:** 01  
**Effective Date:** [Date]  
**Prepared by:** [Author's Name], Technical Writer Specialist II  
**Approved by:** [Approver's Name], Product Manager

**1. Introduction**

This user manual provides detailed information and instructions for the XYZ Smartphone Model 2020. Before using the device, please read this manual carefully to understand its features and functions.

**2. Package Contents**

* XYZ Smartphone Model 2020
* USB-C Charging Cable
* Power Adapter
* Earphones
* Quick Start Guide
* Warranty Card

**3. Key Features**

* **Display:** 6.5-inch AMOLED, Full HD+
* **Processor:** Octa-core CPU
* **Memory:** 6GB RAM, 128GB Storage
* **Camera:** Triple rear cameras (48MP+12MP+5MP), 32MP front camera
* **Battery:** 4000mAh with fast charging
* **Operating System:** Android 11

**4. Getting Started**

**4.1 Initial Setup**

* Insert the SIM card using the provided SIM tool.
* Press and hold the power button to turn on the device.
* Follow the on-screen instructions to complete the setup.

**4.2 Charging the Battery**

* Connect the USB-C cable to the power adapter and plug it into an electrical outlet.
* Attach the USB-C cable to the device's charging port.

**5. Basic Operations**

**5.1 Making a Call**

* Tap the Phone icon.
* Enter the number or select a contact.
* Tap the Call button.

**5.2 Sending a Text Message**

* Tap the Messaging icon.
* Select the recipient or enter a phone number.
* Type your message and tap Send.

**6. Advanced Features**

* **Camera Modes:** Explains various shooting modes and settings.
* **Security Features:** Details on fingerprint scanning, facial recognition, etc.
* **Customizing Settings:** Instructions on adjusting settings like Wi-Fi, Bluetooth, and display preferences.

**7. Safety and Maintenance**

* Avoid exposing the device to extreme temperatures or moisture.
* Use only the provided accessories to ensure safety and performance.

**8. Warranty and Support**

Refer to the included Warranty Card for warranty terms and contact information for customer support.

**9. Appendices**

* Appendix A: Troubleshooting Guide
* Appendix B: Regulatory Compliance Information

**End of User Manual**